

QUALITY IMPROVEMENT: SOCIAL DETERMINANTS OF HEALTH

NC MEDICAID PROGRAM EVALUATION TEAM

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NCDHHS

NC Medicaid
Division of Health Benefits

WHAT ARE THE PROJECT GOALS?

NC Medicaid would like to better understand how Clinically Integrated Networks and Advanced Medical Homes screen beneficiaries for unmet social needs, process data, and make referrals for interventions.

WHAT DOES PARTICIPATION INVOLVE?

Your organization should determine your best point of contact—someone who is familiar with your policies and practices related to social determinants of health. Then, *the point of contact* would...

1. Email Elizabeth at the address above to schedule your interview
2. Complete the brief (~10 minutes) [project survey](#) via Qualtrics
3. Complete a ~1 hour interview via Zoom

WHAT HAPPENS IF MY AGENCY DOES NOT PARTICIPATE?

Neither your organization's decision to participate nor any responses or information you share during the project will impact your working relationships with NC Medicaid.

WHO IS THE PROJECT LEAD?

Elizabeth is a faculty member at UNC-Chapel Hill in the Health Policy & Management Department and a consultant to NC Medicaid. She is a community health nurse by background, and previously worked for NC Medicaid's care coordination programs for pregnant women and children.

WHY IS YOUR ORGANIZATION'S PARTICIPATION IMPORTANT?

- Integrating social resource interventions into care planning is incredibly important for improving health!
- This project will inform NC Medicaid's efforts to leverage the statewide Health Information Exchange to collect and exchange screening data on unmet resource needs.